

Patient Responsibilities

Unity Health recognizes and upholds the rights of each patient/family member.

Unity Health is entitled to reasonable and responsible actions by you the patient, or your family members.

1. The patient/family is responsible for demonstrating consideration of the rights of other patients and Unity Health personnel and for assisting in the control of noise, smoking, and distractions. The patient/family is responsible for being respectful of the property of other persons and of Unity Health.
2. Unity Health asks that patient/family provide, to the best of their knowledge, accurate and complete information about present complaints, past illnesses, hospitalization, medications, pain management, and other matters related to the patient's health.
3. We ask that the patient/family communicate to the physician, nurses, and other members of the healthcare team:
 - unexpected changes in the patient's condition, including the presence of pain,
 - the patient's understanding of the planned course of treatment,
 - and the patient's understanding of scheduled procedures.
4. The patient/family is responsible for following the treatment plan developed with healthcare providers including the treatment of pain. The patient should express any concerns regarding his/her ability to comply with a planned course of treatment, and every effort will be made to adapt the treatment plan to the patient or family's specific needs and limitations. Where adaptation of the plan is not clinically indicated, the patient/family is responsible for understanding the consequences and/or noncompliance with the proposed course of treatment.

5. The patient/family is responsible for outcomes if treatment is refused or the physician's nurse's, or other healthcare provider's instructions are not followed.
6. The patient/family is responsible for following the health care organization's rules and regulations affecting patient care and patient conduct

For assistance or concerns, please contact the director over the clinic, or dial (o) and have the operator connect you to the administrative supervisor, or any Unity Health associate. If your concern is not resolved at that time, it will be forwarded to the Grievance Committee, which will respond to your concern in writing within a reasonable time.

You also have the right to report any concern to the Arkansas Department of Health Complaint Line: (501) 661-2201, or in writing to the following address.

Health Facility Services

5800 West 10th Street, Suite 400

Little Rock, AR 72204

Hospital Contact Information

3214 East Race Avenue
Searcy, Arkansas 72143
501-268-6121

1205 McLain Street
Newport, AR 72112
870-523-8911



White County Medical Center (Searcy)

Specialty Care (Searcy)

After Hours Clinic (Searcy)

Bradford Medical Clinic (Bradford)

Cardiology Clinic (Searcy)

Clarity Health & Wellness (Searcy)

Family Practice Associates (Searcy)

McAfee Medical Clinic (Beebe)

Medical Clinic Heber Springs (Heber Springs)

Oncology Clinic (Searcy)

Orthopaedic & Spine Center (Searcy)

Searcy Medical Center (Searcy)

Searcy Medical Center—West (Searcy)

Surgery Center (Searcy)

Westside Family Medical Clinic (Searcy)

Harris Medical Center (Newport)

Continuity Care Clinic (Newport)

Green Family Practice (Newport)

Harris Medical Clinic (Newport)

Harris OB/GYN Clinic (Newport)

Harris Pediatric Clinic (Newport)

Harris Podiatry/Orthopaedic Clinic (Newport)

Harris Surgical Clinic (Newport)

Newport Primary Care (Newport)

A Patient's Bill of Rights

1. The patient has the right to considerate and respectful care.
2. The patient has the right to assessment and management of pain.
3. The patient has the right to and is encouraged to obtain from physicians and other direct caregivers relevant, current, and understanding information concerning diagnosis, treatment, and prognosis. When it is not medically advisable to give such information to the patient, the information should be made available to an appropriate person who is designated to act on the behalf of the patient.
4. The patient has the right to make decisions about the plan of care and management of pain prior to and during the course of treatment and to refuse a recommended treatment or plan of care to the extent permitted by law and hospital policy and to be informed of the medical consequences of this action. The patient may choose to include or exclude others in decisions concerning their care. They have the right to access communications with others unless there is a clinical reason for communication to be restricted. When communication is restricted, patients are informed of these reasons and should be included in the decision about restrictions.
5. The patient has the right to express their spiritual beliefs and cultural practices and expect their values to be honored as long as no harm comes to others and treatment is not compromised.
6. The patient has the right to have advance directive (such as a living will, healthcare proxy, or durable power of attorney for healthcare) concerning treatment or...
 7. The patient has the right to every consideration of privacy. Case discussion, consultation, examination, and treatment should be conducted so as to protect each patient's privacy.
 8. The patient has the right to expect that all communications and records pertaining to his/her care will be treated as confidential by the hospital, except when reporting is permitted or required by law.
 9. The patient has the right to expect their safety to be a priority. The hospital supports the patient's rights to access protective services. Patient has the right to be free from harassment or abuse.
 10. The patient has the right to review the records pertaining to his/her medical care and to have the information explained or interpreted as necessary, except when restricted by law.
 11. The patient has the right to expect that, within its capacity and policies, a hospital will make reasonable response to the request of a patient for appropriate and medically indicated care and services.
 12. The patient has the right to ask and be informed of the existence of business relationships among the hospital, educational institutions, other healthcare providers or payers that may influence the patient's treatment and care.
 13. The patient has the right to consent to or decline to participate in proposed research studies or human experimentation affecting care and treatment or requiring direct payment...
- involved and to have those studies fully explained prior to consent. If a patient chooses to refuse participation, refusal will not compromise access to hospital services.
14. The patient has the right to be informed of hospital policies and practices that relate to patient care, treatment, and responsibilities. The patient has the right to be informed of available resources for resolving in a timely manner disputes, grievances, and conflicts, such as ethics committees, patient representatives, or other mechanisms available in the institution. They have the right to expect that no adverse consequences will result from complaints.
15. The patient has the right to be informed of the hospital charges for services and available payment methods.
16. The patient has the right to be free from the use of restraints and/or seclusion that is not necessary to ensure the safety of the patient and/or others
17. The patient has the right to have a family member or representative of his or her choice and his or her own physician notified promptly of his or her admission to the hospital.
18. The patient has the right to be informed of the visitation rights including clinically necessary and reasonable restriction or limitations.

*For assistance, please ask for your primary nurse, charge nurse, or nursing supervisor.